

Job Posting: Technical Support Specialist

Amp Security, Hay Communications & Tuckersmith Communications are offering a great opportunity to work for local, respected businesses. Services include security, internet, television, cellular, web hosting, telephone, and more.

The main duty of this position is troubleshooting customer reported issues with telecommunications & security services.

Hours would range between 8 a.m. and 10 p.m. with flexible work locations, including some time at home.

Qualifications:

1. Customer service skills- the ability to deal with customers in a polite manner.
2. Technically inclined person with post-secondary education or related work experience. Self taught computer gurus are also welcome to apply. Prior internet support experience a bonus.
3. Knowledge of Windows, Mac iOS, Android, Networking and Linux is also an asset.
4. Ability to problem solve and multi- task

If you would like to join our team you can apply by submitting your resume to employment@my-support.ca by **January 8th 2021 (Support Specialist)**

We would like to thank all applicants, however only those selected for an interview will be contacted.