

Friday, September 11<sup>th</sup>, 2020

### **Job Posting: Home Network Installer**

As a leader in the telecommunications industry in Huron & Perth counties, TCC has become a very well respected, reliable and recognized face in our communities. We are excited to announce we are once again looking for another member of our growing team. This job opening is an incredible opportunity for the selected candidate to work for a thriving local cooperative that prides itself on offering competitive wages, employee benefit packages & pension opportunities. TCC's product offerings - security, internet, television, cellular, web hosting, telephone serve more than 6000 households throughout our territory every day.

We are currently hiring for the new position of *Home Network Installer*. The main duty of this position is the installation of home networks including wireless routers and the configuration of WiFi endpoints. Also, and equally important, the selected candidate will be responsible for the installation of video streaming apps on various devices within the customers home. After all services have been installed, the employee is expected to educate customers on how to use the above-mentioned services.

Hours would range from 36 to 40 hours per week. The successful candidate will be expected to work a regular Saturday shift.

#### **Qualifications:**

- Customer service skills; the ability to deal with customers in a polite, patient manner.
- Technically inclined person with post-secondary education or related work experience. Prior internet support experience is a bonus.
- Knowledge of Windows, Mac iOS, Android and associated App stores is also an asset.
- Ability to problem solve and multi-task

If you would like to join our team you can apply by submitting your resume to [employment@tcc.on.ca](mailto:employment@tcc.on.ca) by **September 25<sup>th</sup>, 2020** (Home Network Installer)

We would like to thank all applicants, however only those selected for an interview will be contacted.